

3/1/13

Dear Dr. Casey and team:

I would like to write a recommendation for your extremely helpful practice. I am from Pocahontas County, West Virginia and came to you six months ago in a humble mood because I had let my teeth issue slide until it was pretty bad. Your treatment of my physical issues was a good pain free experience. You concentrated on pain relief while you worked for two hours without a break. I came out of those experiences with a smile bigger and more confident than I went in. Thank you because a smile is a terrible thing to lose. It affects so much of our social lives and our personal confidence and self esteem. I'm grateful to you for helping me get my big smile back. This is only one half of why I would recommend you to everyone.

The other half of the equation has been your personal appeal. I came to you humiliated by letting things go too long. Never once were you condemning or preachy. You gave me a thorough examination, told me what you would like to accomplish with a written itemized statement, what the priorities were and gave me very good advice along the side. You gained my trust when you did not try to sell me on procedures I didn't need. The ultimate choices were mine and I appreciate the way you treated me as a partner in my own healthcare. I am so pleased with my care that I'm sending you my husband and my son for you to care for, which is the best recommendation I can give you. Thanks again.

Kim Moore